

# **QUALITY FOOD SAFETY POLICY**

We at **Natural and Essential Oils Private Limited** duly recognize our role as a manufacturer of Herbal Extracts and are committed to consistently meeting customer requirements by complying with applicable **statutory, regulatory**, and mutually agreed **customer requirements** to ensure the **quality, safety, and legality of our products**.

The Company is committed to minimizing **customer complaints** and **enhancing customer satisfaction** through the effective implementation and **continual improvement** of the **Food Safety Management System**. This policy provides the framework for establishing, implementing, reviewing, and achieving the **Food Safety Objectives of the organization**.

The Company promotes effective **communication with internal and external stakeholders**, regularly reviews the effectiveness of the **Food Safety Management System**, and provides appropriate infrastructure, resources, and a suitable work environment to **support food safety**.

The Company is committed to ensuring the competence of its employees through appropriate education, training, awareness, and periodic competency evaluation, while adopting **Good Manufacturing Practices** and continually improving the effectiveness of the **Food Safety Management System**.

The Company recognizes that a **strong Food Safety Culture** is essential for sustained success and is committed to creating a safe workplace, promoting employee participation, enhancing knowledge and awareness, motivating employees, and development accountability at all levels of the organization.

**Mr. Anirudh Ranga**

**CEO**